UCPath ePerformance

Annual Staff Performance Appraisal Process (2024) Supervisor Focus

Presented by ANR Human Resources March 2024



Expected Outcomes of Today's Session

 Learn how to access and use the ePerformance (web-based) system
 Obtain the information, tools, and resources you need to make the Performance Evaluation process meaningful and productive.

Zoom Information sessions: *Employee Role:* Wednesday, March 6, | 1-2pm *Supervisor Role:* Tuesday, March 20, | 1-2pm

> **UNIVERSITY OF CALIFORNIA** Agriculture and Natural Resources

Agenda

- 1. Overview Annual Staff Performance Evaluation Process
- 2. Roles and Responsibilities
- 3. Annual Evaluation Timeline
- 4. Practical Tips for Supervisors and Employees
- 5. UCPath ePerformance System
- 6. Employee Process
- 7. Supervisor Process
- 8. Resources



Overview of the Annual Staff Performance Evaluation Process

- Why do we prepare performance evaluations?
 - Required and appropriate
- What period is under review?
 - April 1, 2023 through March 31, 2024
- When does the process take place?
 - Annual review process runs from March 6, 2024 through June 30, 2024
- Where do we complete the review process?
 - Web-based ePerformance System
- Who will be evaluated?
 - All non-represented and represented career and contract staff employees (only contract employees appointed 6 months +)

This process does not apply to the following:

Academics
Student Employees
Rehired Retirees (optional)
Temp Employment Service

Limited Term Employees (optional) Separating/Retiring (optional) Per Diem Employees Contract Employees (*less than 6 month appt.*) Employees hired on or after to Sep. 30, 2023 (mid pt. review will suffice for probationary employees)



Roles and Responsibilities

Manager's Role

- Set goals and expectations
- **Give** employees the insight needed to achieve key outcomes
- Hold employees accountable
- Enable meaningful performance conversations
- **Support** employees' development plans

Employee's Role

- Understand what performance management means
- Participate actively in the ongoing process
- **Discuss** performance expectations
- **Own** their performance and career development
- Ask for performance feedback

Human Resources

- Act as an objective 3rd party
- Support managers and employees in understanding performance management and differentiated pay for relative performance
- Provide tools, training, and coaching.

Annual Evaluation Timeline

Mar 6-Apr 2	Employee completes the ePerformance self-evaluation
April 3 -May 10	 Supervisor meets with employee to review the ePerformance self-evaluation Supervisor completes the manager evaluation fields Supervisor routes ePerformance evaluation to second level approver Second level approver reviews and approves evaluation
May 10	Deadline for ePerformance evaluations with proposed overall ratings
May 11 -June 3	 Calibration committee reviews proposed ratings for consistency and confirms final ratings
By June 16	 HR communicates to unit directors/ dept. heads that calibration is complete HR approves the final evaluations in ePerformance
By June 30	 Supervisors share final results with employees Employees acknowledge receipt

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Practical Tips for Supervisors

- Review and share the Guidelines and FAQs with your staff and supervisors
- Confirm with your staff that they are able to log into UCPath
- Confirm that your direct reports are listed in your UCPath Online Dashboard
- When you receive an email notification that a performance document has been created for your employee check in with them to ensure they received their notice. Remind them of their deadline to complete their self-evaluation.
- Plan to meet with the employee when you receive notification that they have completed their self-evaluation for clarification purposes
 - Performance and ratings are not discussed at this stage. It is merely to obtain clarification on any items you want to address. This is not required, but encouraged.
- As you prepare to draft the evaluation for your staff, review previous performance appraisals, including-
 - Expectations and Goals
 - Opportunities for improvement and training plans
- Refer to ANR Performance Standards when rating core competencies
- Identify key organizational and unit goals in Strategic Plans, work plans, your PR, etc.
 - Ensure your employees are aware of how they support your mission and the division as a whole.
- Plan to provide feedback when you get to the final stage. Discuss evaluation and future direction/ goals.



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ANR Performance Standards										
Competency	Exceptional	Exceeds Expectations	Meets Expectations	Partially Meets Expectations	Improvement Needed					
Communication	Is an excellent communicator, both verbally and in writing	Is a strong communicator, both verbally and in writing	Consistently uses clear and appropriate language, both verbally and in writing. Readily shares work-related information.	Sometimes unclear in verbal or written communication	Verbal and/or written communications often are unclear or inaccurate					
Diversity and Inclusion	Appropriately encourages and incorporates diverse points of view for enhanced results Actively seeks opportunities to incorporate diversity of ideas into projects and processes	Promotes inclusivity of diverse opinions/ideas among colleagues Promotes equity and inclusion by actively seeking ideas and insights from diverse groups	Values differences and applies others' perspectives to get results Sensitive to cultural norms, expectations, and ways of communicating Uses inclusive and non- offensive language and behaviors	Inconsistently involves a diversity of people and ideas in making decisions Discourages different points of view Expects everyone to adapt to their way of thinking and communicating	Does not value, encourage, or adapt to different perspectives Lacks sensitivity of other cultural norms or ways of communicating Uses language and behavior that is exclusionary or offensive					
Employee Engagement	Is a model employee in exhibiting behaviors of mutual respect, cooperation, professionalism and fairness. Actively promotes a positive work environment.	Is proactive in demonstrating high standards of mutual respect, cooperation, professionalism and fairness.	Builds productive rapport with employees at all levels within and outside the department. Treats others with fairness, dignity and respect.	Occasionally exhibits behaviors of mutual respect, cooperation, professionalism, and/or fairness in interacting with others	Exhibits behaviors of disrespect and/or a lack of professionalism and fairness.					

Calibration Review

- Second-level supervisors and Unit Heads are expected to promote consistent ratings based on ANR Performance Standards
- HR reviews appraisals for employees with a PROPOSED OVERALL RATING of "Exceptional", "Does Not Meet" or "Partially Meets Expectations"
 - In some cases, HR may ask supervisors for clarification and direct that performance ratings change to be consistent with division-wide standards

Exceptional Performance

Baseline

Compliant with UC policy in performance of job duties. Up-to-date on mandatory trainings.

Not subject to a disciplinary action during review period.

Job Competencies

Above expectations or higher on each performance element/job competency based on Performance Standards.

If the employee supervises others, this includes performance as a people manager.

Achievement of Goals

Work consistently exceeds quality, quanity, and timing for performance goals established by the employee and supervisor during the review period.

Transformative

In addition to exceeding performance goals, the organization is fundamentally better as a result of the employee's contributions.

Or, the employee overcame significant obstacles during review period.

The individual is a role model for others in ANR.

In current role during the entire review period

Practical Tips for Employees

- Keep an eye out for an email notification that your performance document has been created
 - Follow up with supervisor so he/ she knows that you are now working on your self-evaluation
- Review goals and expectations in your previous performance appraisal
- Look back over your notes, emails, to do lists, meetings you held or attended
- Think about how your role fits into the bigger picture (relate individual work to unit goals)
- Describe how you make a difference
- Review ANR Performance Standards
- Review training sites for professional development opportunities (UC Learning Center, LinkedIn learning)
- Keep your self assessment brief and use bullet points
- Think about how you receive feedback
 - Listen to understand
 - Consider requesting time to follow-up and develop a plan

UCPath ePerformance System Supervisor's Role



Confirming *Reports To* Info in UCPath

Supervisors, log in: UCPath.universityofcalifornia.edu

For more info about your direct reports, go to: Manager Actions > View Employee Information

		Primary Title: ACQUISITIONS MGR 1	drptrn	
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Primary Title: ACQUISITIONS MGR 1 Employee ID: 10000452 Service Date: 08/01/2013	Direct Reports	Service Date: 08/01/2013 Das < Manager Actions Manager Emp View Employee Informat.	VIEW EMPLOYEE PERSONAL INFORMATION Select the employee whose job and personal information you want to review. You will be able to process only those employee page. 10/04/2017 REFRESH EMPLOYEES	es that report to you as of the date entered on this
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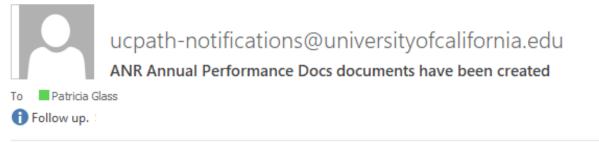
Correcting *Reports To* Info in UCPath

- If the "Reports To" is incorrect, submit a Data Changes Request form at wfa.ucanr.edu. (Issues? Email <u>support@ucanr.edu</u>)
- If several employees under same supervisor are affected, attach a spreadsheet. Complete the form for one employee and in the justification, explain the attachment.
- If the previous supervisor is no longer at UCANR, do not list them in the form; just note it in the justification section.
- Open a Zendesk ticket (<u>humanresources@ucanr.edu</u>) with the Task ID number and in the subject line, note that it is a Supervisor Change (cc <u>pglass@ucanr.edu</u>).
- Effective Date is the current date.
- If the manager will be out on an extended leave.



Employee Annual Performance Notification

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This automatic notification is to alert you that ANR Annual Performance Docs document have been created for the period beginning 04/01/2023 and ending 03/31/2024.

Document was successfully created for the following employee:

Patricia Glass

You may select this link to access the document:

https://ucpath.universityofcalifornia.edu/peoplesoft-native/EMPLOYEE/HRMS/c/ROLE_EMPLOYEE.EP_NOTIFY.GBL? EP_APPRAISAL_ID=121094&EP_REVIEWER_ID=10205449&EP_ROLE=E&EP_USER_ROLE=E&TRANS_NAME=BASELINE-CREATE

(Please do not respond to this automatic notification.)

Access by email link above or go directly to UCPath.



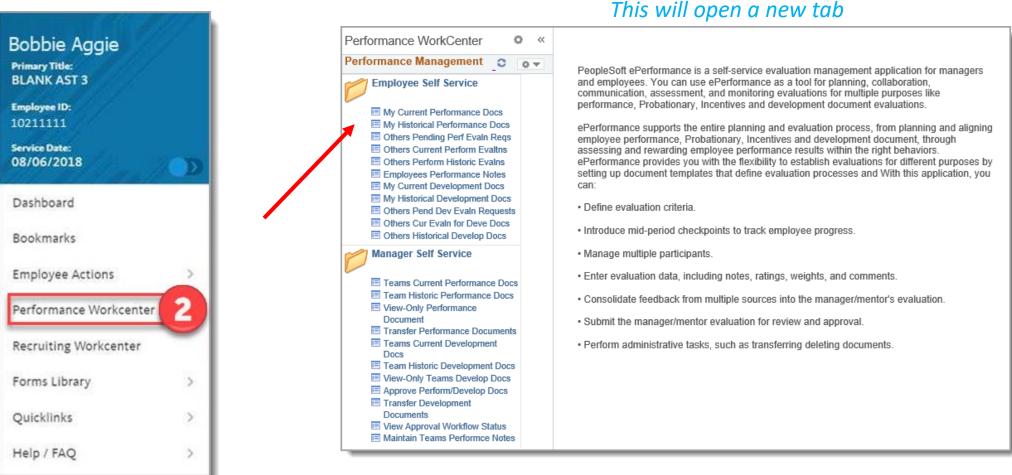
Accessing Directly in UCPath Online



С

ucpath.universityofcalifornia.edu

2. Click on **Performance WorkCenter**



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Accessing Directly in UCPath Online

- 1. Navigate to ucpath.universityofcalifornia.edu
- 2. Click on Performance WorkCenter
- 3. Employees: Click on **My Current Performance Docs**

Performance WorkCenter • « Performance Management • • • • • • • • • • • • • • • • • • •	and emplo	oyees. You can use e cation, assessment, a	self-service evaluation mana Performance as a tool for pla and monitoring evaluations fo centives and development do	nning, collabo r multiple purp	oration, oses like	rs			
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Agriculture and Natural Resources

Employee's Summary of Accomplishments

Self-Evaluation - Update and Complete

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Add Attachment



Core Competencies

Enter your ratings and comments for each applicable section and save. When you have finished updating your evaluation select the complete button to save your changes and send this document to your manager for review.

🗐 Long Format 📓 Calculate All Ratings										
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Description : Shares and receives information	n using clear oral, written and inte	rpersonal communic	ation skills.							
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 Employee Engagement 										

Description : Demonstrates commitment to the job, colleagues, the University and its mission by acting in ways that further the accomplishment of its acals.



Core Competencies

Enter your ratings and comments for each applicable section and save. When you have finished updating your evaluation select the complete button to save your changes and send this document to your manager for review.

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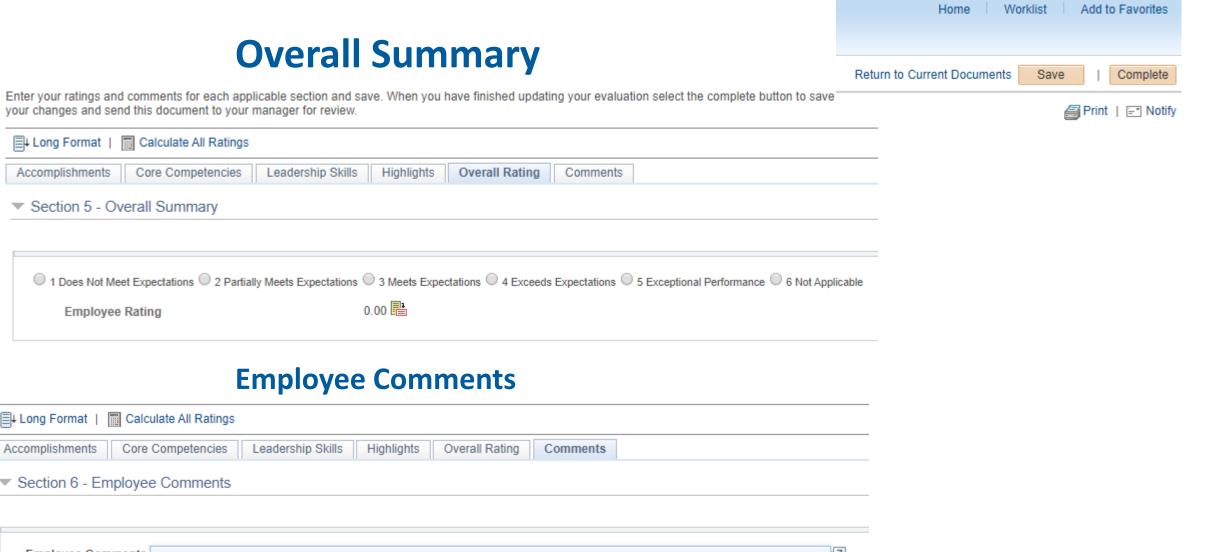


Highlights

Enter your ratings and comments for each applicable section and save. When you have finished updating your evaluation select the complete button to save your changes and send this document to your manager for review.

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Overall Summary



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Best Practices

- Save the document throughout so you don't lose your work
- Work in a Word document first and copy and paste your text boxes
 - Accomplishments
 - Strengths
 - Areas of Improvement
 - Summary
- Mandatory items: system requires radio button completion, but finishing the text boxes is just as important



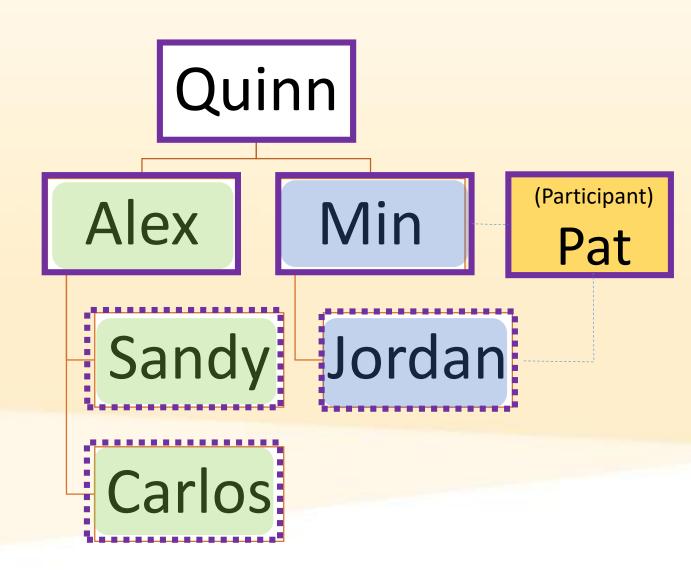
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Who Can View or Approve Evaluations?

- There are two levels of approval in ePerformance: the employee's supervisor who is providing their evaluation and the next level up, who is generally the supervisor's supervisor.
- Supervisors can view evaluations for staff of any supervisors who report to them.
- HR Employee & Labor Relations & Management
- Supervisors can request input from another "participant" (i.e. secondary supervisor); however, the participant cannot view the employee's evaluation or what the primary supervisor has written

Who Creates, Views or Approves Evaluations?



- Each of these staff employees completes a selfevaluation
- If needed, Alex meets with Sandy and Carlos for clarification on their self-evaluations
- Alex completes evaluations for Sandy and Carlos
- If needed, Min meets with Jordan for clarification
- Min reviews input by Pat and may incorporate
- Min completes an evaluation for Jordan
- If needed, Quinn meets with Alex & Min for clarification on their self-evaluations
- Quinn completes their evaluations
- Quinn provides secondary approval for Sandy,
- Carlos, & Jordan

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Employee Annual Performance Notification

Subject: ANR Annual Performance Docs Document has Been Created

This automatic notification is to alert you that the HR Department has created ANR Annual Performance Docs document for the period beginning 04/01/2021 and ending 03/31/2022.

ANR Annual Performance Docs documents were successfully created for the following employees:

You may select this link to access the documents for your team:

https://ucpath.universityofcalifornia.edu/peoplesoft-native/EMPLOYEE/HRMS/c/ROLE_MANAGER.EP_CURRENT_MY_PRF.GBL

(Please do not respond to this automatic notification.)

Access by email link above or go directly to UCPath.



Supervisor Notification

has completed self evaluation ANR Annual Performance Docs

has completed the self-evaluation ANR Annual Performance Docs for the period ending 03/31/2020.

Please click the link below to access the document <u>https://ucpath.universityofcalifornia.edu/peoplesoft-</u> <u>native/EMPLOYEE/HRMS/c/ROLE_EMPLOYEE.EP_NOTIFY.GBL?</u> EP_APPRAISAL_ID=28443&EP_REVIEWER_ID=10205527&EP_ROLE=M&EP_USER_ROLE=M&TRANS_NAME=EMPDOC-COMPLETE

(Please do not respond to this automatic notification.)

Subject:

Supervisor Access Directly in UCPath Online

- 1. Navigate to ucpath.universityofcalifornia.edu
- 2. Click on Performance WorkCenter
- 3. Employees: Click on My Current Performance Docs

4. Supervisors: Click on **Teams Current Performance Docs**

Performance WorkCenter • «										
Performance Management 🔉 👦	Current	Performance Do	ocuments							
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View-Only Teams Develop Docs										
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View Approval Workflow Status										
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Supervisor View of Performance WorkCenter

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Viewing Employee Self-Evaluation

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04/01/2019 - 03/31/2020	Overview	🗐 Long Format 🔟 Calculate All Ratings 🛞 Cancel Evaluation								
Nominate Participants Due Date 03/31/2020			Accomplishments Core Competencies Leadership Skills Highlights Overall Rating Comments Section 1 - Accomplishments Section 2 - Accomplishments Section 2 - Accomplishments Section 2 - Accomplishments							
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 Complete Manager Evaluation Due Date 04/19/2020 Update and Submit Pending Approval Share with Employee Request Acknowledgement Pending Acknowledgement Complete 			Employee Comments Fo	r the 2019-2020 period I have acco	mmplished the goals set in my pre	evious EPAR of leading the	UC Path crossov	te your assessment of the e's accomplishments in this long-text field.		
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Core Competencies

Enter ratings and comments for each section in this evaluation, if applicable. At any point in time you can save this evaluation by selecting the Save button.

E+ Long Format Calculate All Rating	s 🛞 Cancel Evaluation			
Accomplishments Core Competencies	s Leadership Skills Highlights	ts Overall Rating Co	omments	
 Section 2 - Core Competencies 				
Expand OCOLAPSE				
Communication				
Description : Shares and receives inform	nation using clear oral, written and in	nterpersonal communication	n skills.	
○ 1 Does Not Meet Expectations ○ 2 Partial	Iv Meets Expectations 3 Meets Expe	ectations 0 4 Exceeds Exper	tations O 5 Exceptional Perform	mance 6 Not Applicable
Manager Rating	0.00			
Employee Rating 3 Meets Exp				mance O 6 Not Applicable See definitions of the <u>https://ucanr.edu/</u>
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Diversity and Inclusion				



Highlights and Areas for Development

Enter ratings and comments for each section in this evaluation, if applicable. At any point in time you can save this evaluation by selecting the Save button.

🗐 Long Format 📓 Calculate All Ratings 🛞 Cancel Evaluation
Accomplishments Core Competencies Leadership Skills Highlights Overall Rating Comments
Section 4 - Strengths
Expand OCollapse
▼ Strengths
Description : Summarize the employee's key strengths, describe two or three core competencies that represent particular strengths.
Manager Comments
Employee Comments Great communication, team player, completes tasks quickly.

Enter Overall Rating

🕂 Long Format 📗 Calculate All Ratings 🛞 Cancel Evaluation							
Accomplishments Core Competencies Leadership Skills Highlig	hts Overall Rating Comments						
Section 5 - Overall Summary							
O 1 Does Not Meet Expectations O 2 Partially Meets Expectations O 3 Meets	Expectations O 4 Exceeds Expectations O 5 Exceptional Performance O 6 Not Applicable						
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Submit Evaluation to HR

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Performance Process			
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Steps and Tasks	0	Manager Evaluation - Update and Submit Priscilla Passionfruit	🚔 Print 🖂 Notify 📷 Papari
Priscilla Passionfruit		Actions =	
ANR Annual Performance Docs 07/20/2020 00/01/2020 Ove	view	Job Title FitANCIAL SVC SULV 1 Manager Subway Sandwich (wo Document Type ANR Annual Performance Docs Period 07/28/2020 06/01/2020 Template Statt Annual Performance Docs Document ID 224719	



Secondary and HR Approvals

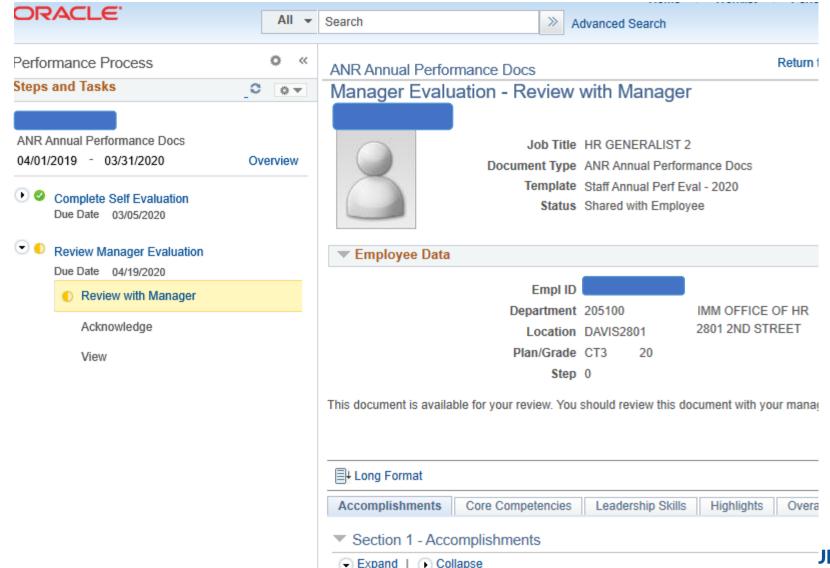
- The supervisor submits evaluation to the Secondary Approver (the supervisor's supervisor) (in time for them to approve by 5/10)
- Secondary Approvers have ability to select "Approve" or "Deny" only
- When approved, evaluation routes to HR for calibration review
- Human Resources approves and releases evaluation to the supervisor
- The supervisor selects "share" evaluation with employee

Supervisor Shares

Home Worklist Performance Trace Add to Favorites
Return to View Performance Documents Share with Employee
🖨 Print 🖃 Notify 🐻 Export

Favorites 👻 Main Menu 👻		
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Performance Process Steps and Tasks Patricia Glass ANR Annual Performance Docs 04/01/2019 - 03/31/2020 ONominate Participants Due Date 03/31/2020 OReview Participant Evaluations Due Date 04/19/2020 Review Self Evaluation Due Date 04/19/2020 Review Manager Evaluation Due Date 04/19/2020	All v C Overview	Search Advanced Search C Last Search Results Share with Employee Select confirm to share this document with the employee. Next you should meet with the employee to discuss your evaluation. Confirm Cancel
View		

Reviewing Supervisor Input



JNIVERSITY OF CALIFORNIA Agriculture and Natural Resources

Reviewing Supervisor Input

🕂 Long Format 🔢 Char	ige Due Date
Accomplishments Cor	e Competencies Leadership Skills Highlights Overall Rating Comments
Section 1 - Accompli	shments
Expand OCOLOGIE	
Summary of Accorr	1plishments
	ice to describe progress and achievements in relation to pre-established organizational or unit goals and/or performance s documented in the prior year's performance appraisal (if any), as well as new goals added during the year.
Employee Commer	Its Listing of progress and achievements in relation to pre-established organizational or unit goals and/or performance expectations. Included are goals documented in the prior year's performance evaluation, as well as new goals added during the year.
Created By Templat	e 03/06/2020 11:21AM
Accomplishments Sun	ımary
	Excellent work so far in the cycle for meeting the established organizational goals. A pro at ePerformance.



The Rest of the Process

- The supervisor and employee meet to discuss the evaluation details
- The employee may enter final comments
- The employee selects "acknowledge" and the process is complete



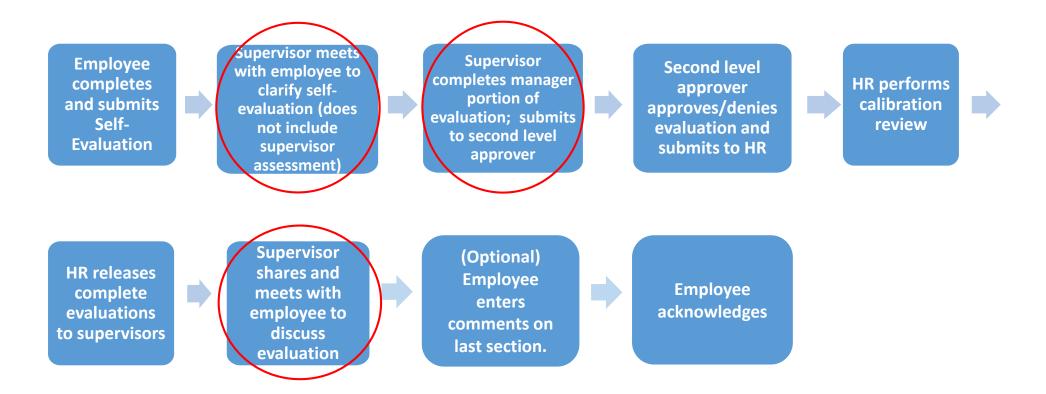
Screenshots of the Rest of the Process



If Employee does not act, Supervisor Action	Home Worklist Performance Trace Add to Favorites
	Return to Current Documents Save Override Acknowledgement
	🗃 Print 🖃 Notify 🗐 Export



ePerformance Workflow





Resources

https://ucanr.edu/sites/ANRSPU/Supervisor_Resources/Performance_Management/

Resources

Evaluation Guidelines and FAQs 2023 2.0

ANR Performance Standards

Performance Elements mapped to UC Core Competencies

Career Planning Tools

People Management Resources

SMART Goals Worksheet

SMART Goals: Worksheet Example

SMART Goals Examples

SMART Goals: A How to Guide

Additional Performance Management Resources at UCnet



UC People Management Series

We encourage all supervisors who are responsible for completing a performance review take two online people management courses:

UC Performance Management: Setting Expectations and Individual Performance Goals (DAC-HRUCPM02-PMC-DAAS; Estimated Duration: 1 hour) UC Performance Management: Giving & Receiving Feedback (DAC-HRUCPM03-PMC; Estimated Duration: 45 minutes) Available on-demand through the UC Learning Center:

http://lms.ucdavis.edu

If you have completed these courses in the past, you may want to review again as a refresher.



Questions?

For future inquiries regarding the evaluation process, please contact Ian Smith at <u>ijsmith@ucanr.edu</u>. If you have system-related questions, please contact Patricia Glass at <u>pglass@ucanr.edu</u>.

