

Category	Question	Answer(s)
Accellion	FAQ website on breach	https://ucnet.universityofcalifornia.edu/data-security/updates-faq/index.html
Accellion	How do we know that Experian will keep the data we give them secure?	https://ucnet.universityofcalifornia.edu/data-security/updates-faq/ : Experian® is one of the three credit bureaus in the U.S. See Experian’s approach to privacy (https://www.experian.com/privacy/index).
Accellion	I am social security eligible. Should i be worried about someone stealing my benefit now that my SSN is on the dark web?	We would recommend you sign up for Experian IdentityWorks if you have not already done so.
Accellion	I was told by the credit agency that they would not be able to do anything for my just turned 19 year old because she’s not a minor child and she doesn’t have a credit file yet. Is there any way to raise the minor child age to 21 for 18-21 year olds? Marcel asked if minor monitoring could be expanded to 18-26 year olds	<p>https://ucnet.universityofcalifornia.edu/data-security/updates-faq/: A credit file, commonly known as credit history, is necessary for credit monitoring. Individuals who do not have a credit history may enroll in Experian’s Identity Product which includes Internet Surveillance, \$1M identity theft insurance and full-service identity restoration.</p> <p>If you are eligible, you may register for Experian’s Identity Product using the activation code found in your individual notification sent between May 12 and May 14, 2021. As of June 30 and July 1, 2021, the University sent the appropriate individual notifications via Experian. UC community members are being notified via USPS mail where current physical addresses are available. If the University does not have a physical address, but does have an email address, it will send the notification via email. These notifications also included credit monitoring and identity theft protection activation codes for Experian IdentityWorks.</p> <p>An Experian representative will be happy to answer any questions you might have and may be reached at 1-866-904-6220.</p>
Accellion	Is it possible to flood the dark web with false identity data to minimize/dilute the value of the data to criminal elements?	No.

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Accellion	What protection does UC provide those of us on direct deposit to keep our bank information secure?	UC is in the process of transitioning to a new file transfer system with enhanced security controls. Bank account information stored within UC Path is also subject to security protections including (1) masking bank account information such that only the last 4 digits are visible; (2) subjecting bank account information to UC Path security; and (3) strictly limiting the staff that can view unmasked bank account information and limiting the circumstances when such viewing is permissible.
Accellion	Can we dedicate funds lifetime subscriptions for our personal information being compromised?	Answered live
Accellion	Can we use some of that money in cybersecurity to pay for lifetime subscriptions to those that will have their information on the dark web forever????	Answered live
Accellion	Do we have multiple year access to the insurance protection?	UC is only providing one year of credit monitoring and identity theft protection at this time.
Accellion	Does Experian Identify Works cover the other monitoring agencies?	Yes.
Accellion	Is the ID theft insurance coverage up to 1 mill per person?	We would suggest you call Experian for more information about the policy and terms/conditions. \$1 Million Identity Theft Insurance**: Provides coverage for certain costs and unauthorized electronic fund transfers. ** The Identity Theft Insurance is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.
Accellion	Please explain how we can sign up for this life time fraud resolution agent benefit.	You can sign up with Experian using the individual code in the email that was sent to you between May 12 and May 21.
Accellion	the cost for this service?	Answered during presentation? Free for one year
Accellion	What happens when the 1 year Experian account is over? Are we just supposed to fend for ourselves at that point?	If theft occurs because of the UC breach, you will be offered access to lifetime fraud resolution agent

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Accellion	Does the identity theft insurance extend to our beneficiaries?	<p>https://ucnet.universityofcalifornia.edu/data-security/updates-faq/index.html#experian: The University is offering free credit monitoring and identity theft protection services through Experian IdentityWorks to the following groups:</p> <p>Employees (current and former) and their dependents; Retirees and beneficiaries; Current students; and Certain other individuals who participated in the University's programs</p>
Accellion	Can we get some info about steps to take if some kind of theft actually happens?	Please visit www.identitytheft.gov for information about steps to take should this happen to you.
Accellion	If someone's identity is stolen or they otherwise experience losses due to this data breach, which are often time-consuming and expensive to address, what will Accellion and UC do to compensate for the impacts and specifically how will they cover costs?	Signing up for Experian IdentityWorks provides up to \$1 Million Identity Theft Insurance. This provides coverage for certain costs and unauthorized electronic fund transfers.
Accellion	If the fraud alert finds something, are there UC resources to help us actually do anything about it, or recoup losses? Can we assume that we can use paid time to address these issues?	<p>Experian IdentityWorks was provided by UC to best support you. It's provides you with the following: (1) Experian credit report at signup: See what information is associated with your credit file. Daily credit reports are available for online members only.* (2) Credit Monitoring: Actively monitors Experian, Equifax and Transunion files for indicators of fraud. (3) Internet Surveillance: Technology searches the web, chat rooms & bulletin boards 24/7 to identify trading or selling of your personal information on the Dark Web. (4) Identity Restoration: Identity Restoration specialists are immediately available to help you address credit and non-credit related fraud. (5) Experian IdentityWorks ExtendCARE™: You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired. (6) \$1 Million Identity Theft Insurance**: Provides coverage for certain costs and unauthorized electronic fund transfers. (7) Lost Wallet: Provides assistance with canceling/replacing lost or stolen credit, debit, and medical cards. (8) Child Monitoring: For 10 children up to 18 years old, Internet Surveillance and monitoring to determine whether enrolled minors in your household have an Experian credit report are available. Also included are Identity Restoration and up to \$1M Identity Theft Insurance**.</p> <p>* Offline members will be eligible to call for</p>

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Accellion	Is UC not liable for our expenses if our identity is stolen, whether we sign up for Experian or not?	We encourage you to sign up for the Experian credit monitoring and identity theft protection. The Experian product includes \$1 million Identity Theft Insurance which includes coverage for many out of pocket costs related to identity theft up to certain limits. More details on the insurance terms and conditions can be found here: https://www.experian.com/consumer-products/identity-theft-and-credit-protection.html
Accellion	It took 4-5 months to notify us that our data had been compromised - what steps are being taken to reduce this delay in the future?	https://ucnet.universityofcalifornia.edu/data-security/updates-faq/ : When the University discovered the issue, it took the Accellion FTA offline and patched the vulnerability. There is no evidence that other University systems were impacted. The University is in the process of transitioning to a new file transfer system with enhanced security controls, deploying additional system monitoring broadly throughout its network, conducting a security health check of certain systems, and enhancing security controls, processes, and procedures.
Accellion	My SSN was found on the dark web! Since SSN are connected to individuals for a lifetime, we should be provided a free lifetime benefit for the UC legal plan available at NO cost to faculty/staff/retirees. This would provide a huge sense of protection, as well as exhibit not only responsibility but accountability by UC. We trusted UC with our most private information and need UC to honor that trust. Monthly cost is \$16.31 for Self plus adult plus child(ren). A small price to pay for peace of mind. https://ucnet.universityofcalifornia.edu/compensation-and-benefits/other-benefits/legal-plan.html Identity theft protection services including: Credit monitoring, internet identity surveillance, child identity monitoring, full-service identity restoration, and identity theft insurance.	UC is only providing one year of credit monitoring and identity theft protection at this time.
Accellion	Are we going to have an additional session where our questions about Accellion will actually be the focus of the meeting?	We can make the request. Our guests were unable to remain with us throughout the hour.

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Budget	A 3% raise in two years, no merit increases, a furlough situation during the Holidays—will we see any improvements in these employment conditions?	Answered live
Budget	Can you share State Leg response in the chat function as a doc we can download now?	All directors have access to that document. It is a PDF file. We will remind them of that location with a new message out to them.
Budget	Former Governor Brown provided an interview yesterday where he said that this year's budget spending is short-sighted because the income is based on federal budget covid money and tax income that was inflated due to the stock market performing well this year. How do we know that this funding will be maintained into the future when the state's income was inflated this year.	Good point. I share that concern. We have no assurance but are committed to demonstrating the intense value to the state of providing the increase in base funding to UC ANR.
Budget	Have the fifteen advisor and five specialist positions that were selected several months ago been announced?	Not yet, but goal is to release soon.
Budget	How about MERIT INCREASES?	The 19/20 budget was restored as well as a 5% increase. This gives us the opportunity to resume such conversations. No decisions made at this point, but an important aspect of our goals.
Budget	I see that the \$8.8M includes staff. Does that include funding to support county 4-H CES positions?	The input that Glenda just referenced includes both the Advisor/Specialist positions, but also how best to allocate the programmatic support (including support of statewide programs). Directors will be involved in that process.
Budget	Regarding programmatic support \$8.8, does that mean that some support staff that are currently soft funded may now be centrally funded, or part centrally funded?	Allocation of that portion of funding is not finalized but is intended to support the increased academics. The process to make decisions will include input from Directors.
Budget	Regarding the budget restoration to 2019-20 levels, will programs realize restoration of the cuts to their 2020-21 operating budgets? Also GAEL increased substantially in 2020-21 (by a whole percentage) so resulted in an additional decrease to operating budgets. GAEL will be further increased in 2021-22. Hopefully extra funds will be added to operating budget to cover these GAEL increases.	Our hope is to restore as much as possible. We recognize that costs have increased as well, limiting the ability to meet all needs.

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Budget	Staff are lumped in with 3 other things while specialists/advisors get allocated twice as much for themselves alone? Please reconsider.	Note that the funds resulted from responding to Senator Laird's questions specifically about the reduced academic footprint. The response included the importance of staff in supporting a growing academic footprint.
Budget	Support for Programmatic and business operations is critical to support all addition academics and their scientific work! Look forward to seeing the continued support!	Agreed.
Budget	Will departments (UCCE, REC's) who have reduced staff numbers, and have taken up many other responsibilities, be brought back to past normal funding levels?	Increasing academic footprint, including in county offices and RECs, is the intent of the funding. In addition, support for those positions in terms of programmatic and business operations.
Budget	Will the equity adjustments also extend to Specialists? As you know the differences between Specialists and Senate faculty salaries have been growing in the last three years and are currently about 3-5% depending on the scale.	Answered live
Climate Start Ag	Can this CSA presentation be shared with us?	I suspect so. Please check with your local CSA (Esther) or Doug Parker.
Reopening	Any update on re-opening?	Updates are posted online at http://safety.ucanr.edu/Programs/emergency/Current_Health_Alerts/Resuming_In-Person_Activity_622/
New Hire list	Is it possible to get a list of the new hires with their position title to invite them to join Program Teams, Workgroups, etc?	Newly hired Academics are posted online at https://ucanr.edu/sites/anrstaff/files/353915.pdf ; staff lists will be posted on the Town Hall website after each town hall