

# Tips for Volunteering at Master Gardener In-Person Events

Growing Master
Gardeners

Georgia

Renne

### **Mission Statement**

The purpose of the UC Master Gardener Program is to extend to the public research-based information verified by UC experts about home horticulture, pest management, and sustainable landscape.





# **Our Principles of Community**

- Ensure open communication
- Work together to achieve common goals and mutual understandings
- Value the contribution and worth of all members
- Appreciate and celebrate differences and diversity
- Foster a sense of belonging and emotional safety
- Practice mutual respect
- Demonstrate ethics and integrity
- Invest in all members
- Recognize that all members are important

# **Our Principles of Community**

 Remember to use these when volunteering at events for:

- Interacting with fellow Master Gardeners
- Interacting with members of our community

## **Volunteering for Event**

- Review posting of event on VMS
- What project is this event for?
- Volunteer for other events for a particular project: under Calendar, "Select Project"; show all events on month for project
- Find all events for which you have volunteered: under Calendar, select "My Events"
- Review names of other Master Gardeners who are volunteering

# **Volunteering for Event**

- You will receive confirmation email showing you volunteered for event
- At bottom of this confirmation, select "Attached is the iCalendar export for you to import into your calendar"
- Remember to "Unvolunteer" if you find you cannot attend

# Prior to Arriving at "In Person" Event

- Review posting of event on VMS
- Reread description of event
- Note day, date, and <u>time to report</u>
- Note place of event; see address and map
- Remember Event Coordinator's name
- Note particular information for event
   (Required: Water, Name Tags, Closed Toe Shoes)
- <u>Unvolunteer</u>; contact coordinator for questions

# Prior to Arriving at "In Person" Event

- Remember "in person" events are our biggest opportunity to connect with each other and learn even more
- Build your own gardening repertoire!
- Social interaction is new to all of us!
- Build our own Master Gardener network
- Connect with our visitors through common gardening interests and new information

#### Arrival at "In Person Event"

- Be on time or early!
- Introduce yourself to fellow Master Gardeners
- Find the Event Coordinator
- Ask what you need to do
- Help set up
- Familiarize yourself with all materials at the table or area and know how to use
- Sign in if needed

- Carefully observe fellow Master Gardeners and what they do
- Carefully listen to fellow Master Gardeners and what they say
- Remember you are the face of Master
   Gardeners as you interact with everyone
- Station yourself at the table/booth so you can observe new visitors approaching
- Be ready to greet them!

- Introduce yourself as a Master Gardener and ask how to help
- Listen carefully to questions visitors have
- Ask questions for further clarification
- Ask fellow Master Gardeners for help in responding
- It's okay to not know the answer!
- Provide materials you have available
- Ask if visitor wants to receive the eBlast

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- Enjoy your time!
- At the end of your shift or event ask how you can help
- Collect materials and signage
- Collect all trash
- Say good bye to fellow Master Gardeners!
- Thank the event coordinator!
- On your calendar (phone) note the number of hours you volunteered



# Discussion (unmute/respond or type in Chat)

- What did you learn today that's new?
- What do you still want to know?
- How can we make these events more successful for visitors?
- How can we make these events more successful for Master Gardeners?
- When you participated in in-person events, what was something important you learned?



# Your participation helps us grow our Master Gardener Program for Riverside County!

