

RETAILER INFORMATION SHEET

PURCHASING FOOD ONLINE WITH YOUR EBT CARD? WHAT YOU NEED TO KNOW



Where can I find more information about Amazon SNAP¹ acceptance?

To learn more about SNAP acceptance on Amazon, please visit www.amazon.com/snap.

Amazon frequently asked questions:

For frequently asked questions, visit www.amazon.com/snap/faq.

Where can I go to report a problem?

For Amazon customer service related to SNAP EBT acceptance, please visit www.amazon.com/gp/help/customer/contact-us.



Where can I find more information about Walmart SNAP acceptance?

To learn more about SNAP acceptance at Walmart, please visit <https://www.walmart.com/ideas/discover-grocery-pickup-delivery/walmart-grocery-pickup-accepts-snap-ebt-payments/355540>

Walmart customer help:

For helpful information for customers, visit <https://wmt-grocery.custhelp.com/>.

Where can I go to report a problem?

Walmart is currently in the process of developing a customer service webpage to address problems related to SNAP EBT acceptance.

¹SNAP, also known as CalFresh, is the federal Supplemental Nutrition Assistance Program.

