

## **San Mateo County CalFresh Benefits**

### **I wish to apply for CalFresh!** (<https://hsa.smcgov.org/calfresh>)

- Online application can be found at: [getcalfresh.org](http://getcalfresh.org)
  - o Want other benefits as well? Apply at: [MyBenefitsCalwin.org](http://MyBenefitsCalwin.org)
- In-Person applications can be filed at the following locations:
  - o <https://hsa.smcgov.org/office-locations>
    - Monday-Friday from 8am-5pm, except for holidays (due to Covid, schedules may be different)
- Over-the-Phone applications can be filed by calling: (800) 223-8383
- CalFresh Benefits Helpline: 1-877-847-3663
- Questions? email [hsaquestions@smcgov.org](mailto:hsaquestions@smcgov.org)

### **I have a completed a paper application. Where do I send it?**

- Mail to or drop off in person at your local office: <https://hsa.smcgov.org/>

### **I have applied but have not heard back!**

- If you applied online, check your CalFresh or [MyBenefitsCalwin](http://MyBenefitsCalwin) portal to see application status
- If you have a local phone number, call **(800) 223-8383** to check benefits. If you have an out of state phone number, call **(650) 594-5917**.
- If you applied in person, over the phone, mail or fax, call your local office. Check at: <https://hsa.smcgov.org/>
- Reminder: you will be contacted by a County Eligibility Worker within 3 business days of your submitting the application

### **I wish to change or cancel my application!**

- If you applied online, changes to your online application can be made through your CalFresh or [MyBenefitsCalwin](http://MyBenefitsCalwin) portal
- If you applied in person, through the phone, mail, or fax: contact your local office at <https://has.smcgov.org/>, or if you have a local phone number, call **(800) 223-8383**. If you have an out of state phone number, call **(650) 594-5917**.

### **I wish to renew my benefits!**

- Online renewal can be made through your CalFresh or [MyBenefitsCalwin](http://MyBenefitsCalwin) portal
- A renewal packet with a self-addressed stamped envelope will be mailed to your home